TOWN OF RICHMOND  
COUNCIL ON AGING  
Rules for Use of Handicapped Van

1. The handicapped van shall be used to transport Richmond residents who require transportation to medical appointments, grocery shopping, hair appointments, etc.

2. The Council on Aging may use the van for social activities such as luncheons, etc.

3. The Council on Aging shall serve any resident over the age of 55, as the need arises.

4. The Council on Aging shall serve any resident under the age of 55 with a pressing need for handicapped transportation. The Council will determine if the need exists and if the resident has access to other transportation such as Cabulance.

5. The van will be utilized by the Town should the Town need to activate its Emergency Management Plan and relocate residents to safer accommodations.

6. In order to provide services, the council on Aging requires that the rider provide safe driveway conditions.

7. The Council on Aging will determine if weather conditions prevent the use of the van for transportation.

8. The hours of operation for the van are Monday through Friday, from 8:00 AM until 4:00 PM

9. The van driver retains the option to refuse service to a rider who, in the driver’s opinion, poses a potential risk to the driver and/or the passenger.

Revised by the Council on Aging, August 17, 2016.